## AMENDMENTS TO THE CLAIMS

1. (Currently Amended) A computerized method arranging a funcral electronically, the method comprising:

presenting an electronic selection guide page which lists a plurality of selectable user actions, said selectable users action are configured to arrange said funeral electronically; and displaying a first electronic response page in response to selection of one of said plurality of user actions; said electronic response page displaying information and choices configured to personalize said funeral electronically.

- 2. (Original) The method according to claim 1 wherein a second electronic response page displayed in response to selection of another one of said plurality of user actions provides information contained in a database on available funeral services and products and enables a selection of said funeral services and products.
- 3. (Original) The method according to claim 1 further comprising: compiling from a database a summary list of desired funeral services and products for said funeral in response to another selected user action; and providing said summary list.
- 4. (Original) The method according to claim 2 further comprising: customizing said information regarding said funeral services contained in said database by:

displaying a current services page in response to a selected user action for services from said electronic selection guide page and populating said current services page with existing funeral service information from said database;

customizing said funeral service information on said current service page; and updating said database with said customized funeral service information.

5. (Original) The method according to claim 2 further comprising the steps of: customizing said information regarding funeral products contained in said database by:

displaying a funeral products information page in response to selected user action for products from said electronic selection guide page and populating said funeral products information page with existing funeral products information from said database; customizing said funeral products information on said funeral products information page; and

- updating said database with said customized funeral product information.
- 6. (Previously presented) The method according to claim 2 further comprising populating said database from a remote server.
- 7. (Original) The method according to claim 6, further comprising: updating said information by:

downloading from said remote server an information update for said funeral services and products in response to a user selection from said selectable options page regarding inventory update; and

updating said database with said information update.

8. (Original) A method according to claim 3 further comprising:

ordering said desired funeral services and products from a distributor by:

forwarding an items list generated from said summary list to a database server of said distributor for processing delivery of said desired funeral services and products in response to a user action for ordering said desired funeral services and products.

- 9. (Original) A method according to claim 3 wherein said providing said summary list includes the step of displaying said summary list with a further user selectable option of printing said summary list.
- 10. (Original) The method according to claim 1 further comprising of the step of:

displaying a multimedia presentation corresponding to a particular aspect of a funeral arrangement process in response to a user action for selecting said multimedia presentation.

- 11. (Original) The method of according to claim 10 wherein displaying said multimedia presentation includes the step of showing a video clip, displaying text, and playing a sound file.
- 12. (Original) The method according to claim 8, further comprising:

compiling and sending an e-mail message from said server database of said distributor to said database, said e-mail message containing confirmation of said products ordered and expected delivery dates.

## 13-20. (Canceled)

- 21. (Previously presented) The method according to claim 1 further comprising providing said method as an application on a computer-readable medium.
- 22. (Previously presented) The method according to claim 1 further comprising accessing said information from a memory device.
- 23. (Previously presented) The method according to claim 1 further comprising storing selected user actions to a memory device.
- 24. (Previously presented) The method of claim 1 wherein said information comprises visual objects.
- 25. (Previously presented) The method of claim 1 further comprising communicating with a server to access said information.
- 26. (Previously presented) The method of claim 1 further comprising providing said method as an application on a computer accessible via a network.

- 27. (Previously presented) The method of claim 1 further comprising running said method as an application on a computer accessible via a network.
- 28. (Previously presented) The method of claim 1 further comprising performing said method via an internet browser.